

## Vo IP Terminology CTA

### **What does VoIP mean?**

A: VoIP stands for Voice over Internet Protocol.

### **What does SIP mean?**

A: SIP stands for Session Initiation Protocol. In VoIP, it is used in the context of SIP trunking, which is a way of replacing (almost in a literal way) a phone line with the Internet. Check our SIP trunking page for more practical information on SIP trunking.

### **What does PBX mean?**

A: PBX stands for Private Branch Exchange. A PBX is a computer that runs a business phone system. Most businesses use hosted PBXs because PBXs are complicated, expensive, and require special technical expertise. Hosted PBX means that the PBX is administered and maintained by the Hosted PBX provider. Most business VoIP providers offer Hosted VoIP PBX.

### **What does PSTN mean?**

A: PSTN stands for Public Switched Telephone Network. It refers to the world-wide network of telephones.

### **What does E911 mean?**

A: E911 stands for Enhanced 911. It associates your phone number with a physical address so that emergency services can quickly and easily reach you.

### **What does PIC Code mean?**

A: A PIC code is a long distance company's code, which is used to identify the company. PIC codes were very important in the 1990s, when telecommunications was deregulated and lots of long distance service providers came into existence..

### **What does POTS mean?**

A: POTS stands for Plain Old Telephone Service. POTS always means traditional landline service (even though companies providing POTS may be using VoIP).

